



Palm Tran Administrative Offices

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Palm Tran Connection

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Clinton B. Forbes
Executive Director

RoseAnn LaBella Voils
Service Board Liaison

Palm Tran Service Board Members

Dwight Mattingly, Chairman
Seat 10 - Fixed-Route Bus Operator

Terry Brown
Seat 1 - Rep. with Transportation Experience

Myra Goldick
Seat 2 - Disability Advocate

VACANT
Seat 3 - Environment Advocate

Robert Weinroth
Seat 4 - Elected Municipal Official

Robert Templeton
Seat 5 - Business Community Rep.

VACANT
Seat 6 - Rep. with Multicultural Experience

Frank Stanzione
Seat 7 - Senior Citizen Rep.

Martin Rothman
Seat 8 - Certified Paratransit User

Shelly Yarbrough
Seat 9 - Regular Fixed-Route Bus Rider

VACANT
Seat 11 - Citizen at Large

Dennis Martin
Seat 12 - Rep. with Extensive Paratransit Experience

VACANT
Seat 13 - Resident of Glades/Lake Region Area

**PALM TRAN SERVICE BOARD
PARATRANSIT SUBCOMMITTEE (PTSB-PS)**

Date: **Thursday, October 12, 2017**

Time: **9:30 A.M.**

Location: **50 South Military Trail, Room 2N123
West Palm Beach, FL 33415**

MEETING AGENDA

1. Call to Order
2. Introduction of Member's/Roll Call
3. Safety Message - Charlie Boettiger
4. Add-ons/Deletions to Agenda October 12, 2017
5. Comments from the Senior Manager of Paratransit
6. Comments from the Chair
7. Discussion Items
 - a. Monthly Performance Metrics
August 2017 – Keith Clinkscale
 - b. Palm Tran Connection On Time Performance Review
August 2017 – Chad Hockman
 - c. Emergency Activation – Hurricane Irma
Bus Operators, Provider and Palm Tran Connection Staff
 - d. Customer Concerns Procedures
Presentation - Lina Aragon
 - e. Pass Web Up-Date - Lou Ferri
8. Comments
 - a. Members
 - b. Staff
 - c. Members of the Public
9. Next Meeting – **Thursday, November 09, 2017**
10. Adjourn

*If any special accommodations are needed, please contact RoseAnn LaBella Voils at rvoils@pbcgov.org Requests should be made as soon as possible but at least 3 days before the meeting date.